



## FAQs

1. How do I take part in this virtual event?
  - Simply enter the festival site [www.festivalforgood.sg](http://www.festivalforgood.sg).
  - Workshops and Conversations will be done over Zoom, register to get the link now!
2. What are Social Enterprises?
  - raiSE defines Social Enterprises (SE) as a business entity set up with clear social goals where there is clear management intent and resources allocated to fulfil social gaps and needs.
3. How do I make purchase at the Marketplace?
  - There will be no transactions done on the festival site.
  - Click to individual vendor pages to link to their e-commerce and shop there!
4. How do I access the B2B Experience?
  - Create a corporate profile @ [www.festivalforgood.sg/b2bexperience](http://www.festivalforgood.sg/b2bexperience) by providing your corporate email address.
  - A link to access the B2B Experience will be sent to that email address.
5. What are Conversations about? Are they free to attend?
  - Conversations are panel discussions by leaders, experts and social entrepreneurs coming together to talk about topics close to their hearts. They are free to attend, simply sign up on Peatix to access the Zoom webinar or catch the live stream on our Conversations page.
  - For more information, refer to [www.festivalforgood.sg/conversations](http://www.festivalforgood.sg/conversations)
6. Do I have to pay to go for Workshops?
  - Yes, workshops are specially curated and crafted for attendees at a reasonable price.
  - Check out the Workshops page @ [www.festivalforgood.sg/workshops](http://www.festivalforgood.sg/workshops)
7. What is your refund policy in the event of a cancelled paid event?
  - In the event of cancellation, paid tickets via Peatix will be refunded. The refund will be handled by the credit card company used for the purchase. It will take between 5 – 30 business days before the refund is reflected on their statement.
  - Read more about Peatix cancellation / refund policy [here](#).
8. How do I tune in on Stage?
  - Simply click on Stage icon on the main page and watch our performances streamed on our Stage web page [www.festivalforgood.sg/stage](http://www.festivalforgood.sg/stage)